

# SHIPBOARD TALENT ATTRACTION TEAM

## POSITION DESCRIPTION FORM

<b>POSITION</b>	Youth Security Officer		
<b>DEPARTMENT</b>	Marine Operations - Security Services	<b>DATE</b>	October 2024
<b>POSITION INFORMATION</b>			
Position Code:	2145	Total Salary:	2200 USD
Average Contract Length:	5/2	Tipping:	
Reports to (Aboard or Off Ship):	Chief Security / Staff Captain		
<p>Carnival Cruise Line is the most popular cruise brand in North America and operates a fleet of ships designed to foster exceptionally safe, fun and memorable vacation experiences at an outstanding value. Our company is committed to providing a diverse and inclusive work environment. Our focus is on continuous improvement and collaboration. Our employees have a responsibility to be accountable for all actions. We consider the environment in all aspects of our business and have a responsibility to put safety and sustainability first. We live and share a positive attitude that is based on fostering an environment of inclusion, trust, a willingness to listen, openness, and integrity. Doing this helps us to achieve our goal, which is to include FUN in everything we do!</p> <p>Set sail on a new career with Carnival and help us bring the FUN to life aboard one of our fantastic vessels!</p> <p>We're looking for dedicated individuals to join our security team as Youth Security Officer members and part of the onboard security team. The Youth Security Officer will be charged with enforcing onboard security policies and regulations in general and as they pertain to our younger passengers specifically. Situations with adult passengers should be immediately referred to the SSO and onboard Ship's Security Staff. You were hired for your skills at understanding and communicating with younger and teen passengers. You will become familiar with general shipboard security issues and relevant security procedures to enable you to respond effectively should you encounter a general problem, but you will be specifically responsible for issues involving underage passengers in the following areas:</p> <ul style="list-style-type: none"> <li>• Ensuring that minor passengers have a safe and enjoyable vacation experience, preventing any bad behavior from having a negative impact on the vacation experience of other passengers.</li> </ul>			

- Provide visible security presence for the enforcement of shipboard policies to unruly minor passengers.
- Respond to complaints regarding minor passengers.
- Ensuring proper behavior in the pool and Jacuzzi areas
- Barring persons from accessing restricted areas.
- Enforcing “No alcohol to minors” policy
- Enforcing age restrictions in onboard casinos, nightclubs, gymnasiums, and pool/spa/Jacuzzi areas
- Where required, provide supervision for shipboard activities.
- Prevent vandalism of the Ship’s property and equipment
- Clearly communicate expectations for appropriate behavior to unruly minor passengers and, whenever necessary, disperse minor passengers involved in disruptive behaviors.
- Exercise independent judgment within the guidelines prescribed by the SSO and, when required, notify offenders of possible consequences of misconduct.
- Maintain awareness of all available activities in the Teen/Youth Center and be able to present these as options to groups of juvenile passengers.
- Clearly and concisely document situations involving disruptive and/or destructive behavior of minor passengers. Assist the SSO in the investigation of circumstances and events.
- Conduct other limited duties as delegated by the SSO/Staff Captain
- Work with the Youth and Teen Activities Coordinators to provide safe and secure venues for teens-only activities and events.

## **Duties and Responsibilities**

As a Youth Security Officer member and part of the onboard security team, you will report directly to the SSO, who is answerable to the Staff Captain. You will be assigned security coverage, supervision and responsibility for enforcing applicable safety rules and regulations, as they pertain to juvenile passengers. Although you officially report to the SSO, you will also be required to liaise with the Youth and Teen Staff to ensure you are familiar with the daily programs and activities for teenage passengers.

For situations arising with adult passengers, your duty is to immediately contact the SSO and or a member of the Ship’s Security Staff for assistance.

## **Alcohol and Gambling Policy**

Passengers underage are not permitted to purchase or consume alcohol or participate in gaming onboard. Should you suspect underage passengers of consuming alcohol in any area of the ship, but especially in the nightclubs, pool bars, and dining areas, you are to challenge the individuals to produce proof of age and photo ID. You can also use the Cruise Card to verify this against shipboard passport for proof of age. Immediate notification is to be made to the SSO and Staff Captain if underage individuals are violating this policy.

Minor passengers are only permitted to transit the Casino. Should you encounter underage passengers loitering in the Casino area, please request of them and/or their parents that they immediately depart the area.

### **Possession of Weapons, Illegal Substances, or Other Prohibited Items-**

All weapons, illegal substances, and prohibited items (Ship Security Plan Refers) are to be immediately confiscated and turned over to the SSO for secure storage until handover to the appropriate authorities. Depending on the seriousness of the offense, the offender(s) may be disembarked at the next port of call at the discretion of the Captain. All such incidents are to be documented.

### **Proper Public Behavior**

Passengers of any age are not permitted to indulge in behavior that endangers the safety of other passengers or crew, and which violates Local and International Law, and jeopardizes the safe operation of the vessel. This includes but is not limited to the following:

- Unauthorized attempts to gain access to restricted and/or Crew-only areas.
- Throwing any object overboard
- Running or rough play in the pool, spa, gymnasium, jacuzzi areas, public passageways, theaters, elevators, etc.
- Abusive behavior
- Vandalizing shipboard fixtures and equipment
- Improper use of the ship's emergency equipment

For safety reasons, underage passengers should not be permitted to congregate in Hotel areas or passageways for extended periods of time. These areas must have unrestricted freedom of movement. Should underage passengers be encountered grouping in the passageways onboard, they should be directed to proceed to authorized teen areas or common areas unless they are actually transiting to/from their cabin or common area. Youth Security Staff on patrol should direct any minor individuals discovered in these areas to other authorized venues.

Physical or excessive verbal abuse is not to be tolerated regardless of the age of the passenger. All complaints are to be fully investigated and documented.

**Minimum Requirements: What do you bring to the table?**

- Minimal 3 Years of proven experience
- High School Diploma,
- Basic STCW Training,
- English Language proficiency
- Always follow Carnival's Occupational and Health policies and procedures.
- Ability to work well with a team.
- Being a representative of Carnival Brand

**Preferred Requirements: What would we love to see?**

- Experience in a similar role onboard a cruise vessel.